

**Lobby Hours:** 9:30 a.m. - 4:00 p.m. M-F **Drive Up Hours:** 7:15 a.m. - 5:00 p.m. M-F

**Editorial Staff:** Stacey Watkins

Visit us at ksbcbscu.org

First Quarter 2024



# Mark your calendars for the annual meeting!

Join us on Tuesday, April 23, at 5 p.m. in Café 1 and 2 for this year's annual meeting. This gathering isn't just about marking another year; it's about celebrating the successes of the Kansas Blue Cross Blue Shield Credit Union, achievements made possible by members like you. As we come together, we'll discuss our innovative products and services, business updates and future goals.



But that's not all — enjoy light snacks and refreshments while connecting with fellow members and the dedicated professionals and volunteers who run the Credit Union.

All members are equal owners of the Credit Union and your presence matters. Credit Union leaders need members to share their ideas and feedback to shape the future of the Credit Union.

By attending, you'll be automatically entered into our cash drawing and all members present will receive a special gift.

Members will leave the annual meeting with a better understanding of the Credit Union's purpose and goals and be better prepared to face today's many financial challenges.

Let's collaborate, celebrate and pave the way for a brighter future together. We can't wait to see you!

## Important news

We are excited to announce that the Kansas Blue Cross Blue Shield Credit Union will be transitioning to a new core processing system later this year. The Credit Union will be closed to for one day to switch systems. Members will be contacted before we close and updates will be posted to our website.

This major project will improve transaction posting and managing member account data. We appreciate your patience and support as we strive to improve our technology infrastructure for our members.

## Important dates

May 27 – Closed for Memorial Day

June 19 – Closed for Juneteenth

July 4 — Closed for Independence Day







## New Credit Union branded mobile app

Exciting news! Our mobile app is getting a major upgrade. Fiserv, our processor, is replacing the current app in April and introducing a new and improved client branded app.

What does this mean for you? Well, get ready for a new mobile banking experience! The upcoming app will have our Kansas Blue Cross Blue Shield Credit Union logo, providing a personalized touch to your banking. Not only will it look different, but it will also offer a fresh layout and new features designed to enhance your banking experience.

The new Credit Union mobile app is set to launch in April. If you're currently using the Touchbanking app, don't worry — we'll make the transition to the new app smooth and hassle-free for you. Stay tuned for further updates on our website as we get ready to deliver a better mobile banking experience to our members.

# Save away for a rainy day

Join us on June 12th, from noon to 3 p.m., in the Kansas Blue Cross Blue Shield Credit Union lobby for a memorable Youth Month celebration! Kids of all ages can enjoy games, snacks, prizes and more during their summer break.

This year's theme, "Save Away for a Rainy Day," highlights smart saving habits. We'll also hold drawings for all new and existing youth accounts. We can't wait to see familiar faces and welcome new members as we celebrate and encourage the next generation to save away for a rainy day!



# Financial counseling services

GreenPath Financial Wellness, a trusted national nonprofit with over 60 years of experience, offers invaluable assistance in building financial health and resilience. With a team of NFCC-certified counselors, they provide tailored solutions for managing credit card debt, student loans and homeownership challenges.

GreenPath Financial Wellness offers a range of benefits:

### Debt management:

Explore options like the GreenPath Debt Management Plan, which can potentially lower interest rates and accelerate debt repayment, especially for high-interest credit card debt.

### Saving money:

Develop a spending plan that aligns with your savings goals.

#### Credit building:

Gain insights into your credit report, dispute inaccuracies and learn effective strategies for managing and improving your credit score.

#### Plan for the future:

Receive expert guidance from housing professionals throughout the homebuying process or for difficulties with rent or mortgage payments.

For a free financial counseling session, contact GreenPath Financial Wellness at 877-227-3399. Take the first step toward a brighter financial future today.